

RMA FEATURES

- Tracks RMA Types, Return Reason Codes & Disposition Codes
- Handle Ship To, Return From and Return To Address
- Supports multiple line items with multiple receipts per line item
- Links to the original Sales Order, which prevents excessive returns
- Can automatically create a service Credit Memo if parts are not stocked
- Can automatically create a regular Credit Memo if parts are stocked
- Open and close RMA reports available



Return Material Authorization