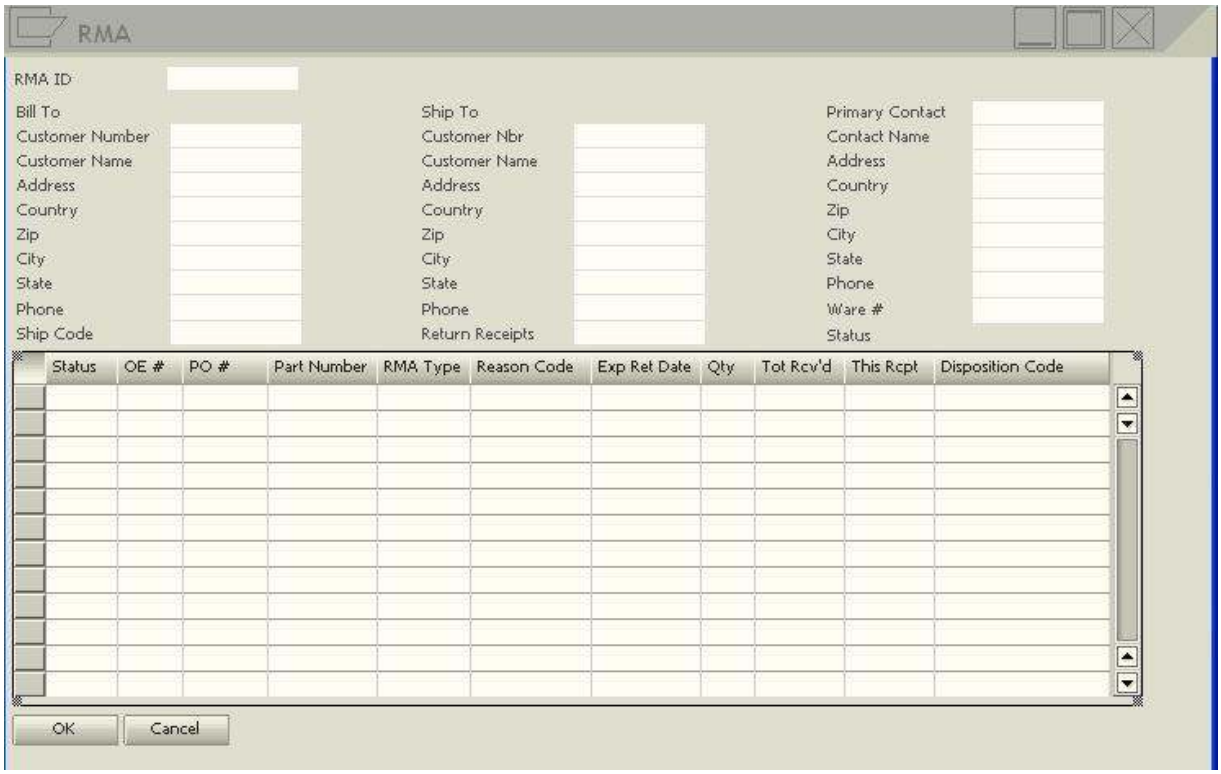
Return Material Authorization (RMA)

The Return Material Authorization (RMA) extension stores customer information and current status, improving visibility and efficiency for better management of returned orders.

The RMA Screen lists a customer's needed information and the current status of their return order. It is based off of the Customer Number and provides a mechanism to track the return before they hit the back dock.

RMA Screen



Once the material is received, the RMA can be updated with the appropriate material disposition.

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Go Paperless.