

Work Flow

The Work Flow extension provides detailed tracking of sales orders. Work Flow can vary by order production location and also allows for up-to-date order status on your website for your customers.

Below is an illustration highlighting key features of the Work Flow extension.

The screenshot shows the SAP Location Inquiry interface for Sales Order Number 2401. The interface includes a header with filters and a main table with columns for Line #, Part Nbr, QORD, QSHP, Work Center Desc., Date In, Date Out, Time Out, Closed, Curr, Empl, Comments, and Add Alerts. Callouts point to various features: 'Work Flows can vary by order type' points to the 'SO Line' filter; 'Track date in and out of departments' points to the 'Date In' and 'Date Out' columns; 'Update location with current comments' points to the 'Comments' column; 'Displays detailed project movement' points to the 'Work Center Desc.' column; 'Shows current location' points to the 'Empl' column; and 'Alerts to multiple people' points to the 'Add Alerts' column.

#	Line #	Part Nbr	QORD	QSHP	Work Center Desc.	Date In	Date Out	Time Out	Closed	Curr	Empl	Comments	Add Alerts
1	1	A00001	1000	0	Order Entry	01/03/08	01/03/08	925	Y	N	Doris		
2	1	A00001	1000	0	CS/Order Completion	01/03/08	01/03/08	1025	Y	N	Fred	Order has been verified and ready	
3	1	A00001	1000	0	Artwork received	01/03/08	01/04/08	1340	Y	N	George		Doris
4	1	A00001	1000	0	Artwork OK	01/03/08	01/03/08	1350	Y	N	Michael	Artwork needed some changes	
5	1	A00001	1000	0	Layout Completed	01/03/08	01/03/08	1650	Y	N	Bill	Layout is completed	
6	1	A00001	1000	0	Copy Checked	01/03/08	01/03/08	828	Y	N	Michael	Artwork checked	Bill
7	1	A00001	1000	0	Credit Approval	01/03/08	01/03/08	1420	Y	N	George	Credit approved	
8	1	A00001	1000	0	Schedule Completed	01/04/08	01/04/08	1612	N	Y	Fred		
9	1	A00001	1000	0	Pick Started	01/04/08	01/04/08	1730	N	N	Fred		
10	1	A00001	1000	0	Unpack Started	01/04/08	01/05/08	1120	N	N	Doris		
11	1	A00001	1000	0	Production Completed	01/04/08	01/05/08	1120	N	N	George		
12	1	A00001	1000	0	Pack Completed	01/04/08	01/06/08	900	N	N	Michael		
13	1	A00001	1000	0	Order being Shipped	01/04/08	01/06/08	915	N	N	Fred		

- Insert and track re-work steps.
- Provide automatic alerts for jobs that stay too long in a department.
- Report work load by department by employee.
- Credit logic can stop Work Flow at critical departments, but allows pre-production work to continue.

